

DARTS Journal

Winter 2002

Thanks to Volunteers, DARTS Keeps Making a Difference!

"I put the person at ease and put a smile on their face."

"Volunteering gives just as much to me as I give to DARTS. It gives me a reason to get out of the house."

"If I can make someone happy, it makes me happy."

"It's time well spent and very fulfilling."

These are the words of DARTS volunteers, ranging from a bus escort to a respite volunteer to a visitor and Reading Buddies volunteer. They are just a handful of the 1,000 volunteers at DARTS, and they all play an important role in making DARTS' mission work throughout Dakota County. One group of volunteers is especially vital to DARTS' vision in the community – namely, the volunteer Board of Directors. Highlighted here are board members Betty Tiffany, Tim Blank, and Barb Blumer with their thoughts on DARTS and volunteerism.



Betty Tiffany

Betty Tiffany has served on the DARTS board for 6 years. A former Volunteer Coordinator for Ramsey Hospital, Betty is now retired and resides in Sunfish Lake. Tim Blank, a board member since 1998, is Vice President for Human Resources at Thompson Legal & Regulatory (West Group) in Eagan. Barb Blumer, past chair of the DARTS board and an 11-year member, is Attorney of Counsel, Orbovich and Gartner, Chartered, in Eagan.



Tim Blank

What went into your decision to become a "volunteer" board member at DARTS?

Betty: I met with Ann Newman, a former board member, to learn about DARTS. Her enthusiasm about the sincerity and dedication of board members to DARTS' programming was extremely engaging. What caught my interest was the knowledge that this was a working board, and that any skills I had might count.



Barb Blumer

Tim: Although I had once golfed in DARTS' annual fundraising tournament, and I had seen the DARTS buses drop off employees at West's front door every day, I really didn't know much about the full mission and scope of DARTS. After being educated by Rick Colvin and Dick Graham, I quickly became interested in participating. At the

time, my parents were in their late 70s and, as a part-time caregiver, I quickly saw the value that DARTS brings to seniors. I thought it would be a great opportunity for me to help DARTS with their future and help me learn to be a better caregiver for my parents.

Barb: As someone who has represented nursing homes in my legal work and been involved in the long-term issues of aging, I was intrigued by DARTS' efforts to help seniors stay independent and at home – providing options in addition to nursing home care. I wanted to get involved and have the opportunity to give back to my community.

What is your current "pet" project at DARTS?

Betty: The Reading Buddies program has been the love of my life. The opportunity to sit with a first-grader and encourage that child to try to sound out a word – and to witness the look of triumph that comes when he or she succeeds – is the greatest gift in the world.

Tim: One challenge of a nonprofit organization is to attract and retain quality staff. I have observed staffing at many nonprofits in the Twin Cities area. Without question, I can confidently say that DARTS has the highest quality staff anywhere. It's no coincidence that DARTS' growth in service to seniors and people with disabilities parallels the longevity of many people throughout the organization. I'd like to help ensure that DARTS can stay on this track, especially in light of the slow economy.

DARTS 
Volunteers Matter

Barb: Strategic planning is important. DARTS has grown and changed to meet the needs of those being served. But there's always more planning to be done. The challenge is to develop solid goals and measurements without sacrificing the sense of creativity that is part of DARTS.

How might current affairs in the U.S. affect community interest in volunteerism?

Betty: The tragedy of September 11 caused each of us as Americans to look inward, to be aware of our core values – freedom, brotherhood for all mankind, and justice. The tragedy compelled us to act, and volunteering seems to be the most natural way to use one's skills on behalf of others.

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Volunteer Opportunities . . .

Visitor – enjoy sharing coffee, lunch, a walk, or helping with errands

Grocery shopper/errands – help a senior maintain a routine at home by shopping for them

Caregiver respite support – give a break to someone caring for their loved one

Chemical dependency volunteer – provide support through phone calls and rides

Bus escort – give some comfort and help to seniors by riding the bus with them

Volunteer driver – give a ride to seniors who can't use the DARTS bus

Independent Living Program – spend some time helping out at local high rises

Service opportunities for youth/students – learn lots of ways you can help seniors stay independent

Administrative/clerical support – use your office and “people” skills at DARTS

Reading Buddies program – help children learn to read and build self-esteem

Pen Pals program – befriend a child by writing letters

“Senior” youth worker – mentor a young person who is doing community service

Story teller – share your stories and help students learn new things

If you'd like to learn more about volunteering opportunities at DARTS, call Barb Koenig or Jason Sanders at 651/455-1560. It could be the best New Year's resolution you'll make.

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Tim: While the cloud of terrorism and the slow economy might suggest that people hunker down, I believe there is no better time than now for everyone to consider volunteering. We are all looking for security and comfort during this unstable time. I think we all have been touched by the massive outpouring of volunteerism and financial support for the New York, Washington D.C., and Pennsylvania areas. Although the impetus for this outpouring was the senseless loss of thousands of lives, it's clear that the passion in this country is driven by a keen combination of our hearts and our minds. Although I have volunteered in various ways over the years, the current environment has awakened me to realize how much we need each other. There is no better way to help another person than to tap your passion and volunteer.

What would you tell someone considering a volunteer position?

Barb: Try it, you'll love it. You'll meet good people and have fun. There's so much to be done that you'll quickly see why you're so very needed.

It's easy to see that DARTS volunteers do indeed make a difference – both for us who work at DARTS and those we serve. Would you like to join in the rewarding experience of volunteering? DARTS has opportunities of all types for people of all ages.

Being “Dependent” on Volunteering

As a DARTS Chemical Dependency Counselor for some 3 years, Terry Kaitala has been visiting the Veteran's Home in Hastings once a week without fail. He meets with veterans who are chemically dependent and shares his own dependency experiences to provide some hope. Terry also helps facilitate the DARTS Alcoholics Anonymous (AA) meetings at the Veteran's Home.

Describing himself as a “colorful peacock with talents to share,” Terry learned some valuable skills at a young age – like managing money on a low budget, fixing cars, and doing

handyman projects. Helping others is the skill he most identifies with because when he was going through AA, someone was always there for him. He likes being able to give back what was given to him.

Before becoming a DARTS volunteer, Terry volunteered with AA for more than 27 years. He was available when someone needed support and would help get folks to appointments. He hasn't found any surprises in volunteering, and says the tough part is hoping someone will progress quickly and just get well.

The two words “thank you” are the positive feedback and words of appreciation that have kept Terry volunteering for so long. His volunteer work reaches beyond the chemical dependency work at DARTS. He also helps with highway clean-ups and is active in his homeowner association.

To Terry's thinking, anyone can find time to volunteer. He advises: “make the effort; don't make a quick judgment and say no. The trick is to find that balance for yourself, others, and your family.”

Attention DARTS Volunteers:

Reminiscing – Making your visits with an elder more meaningful

Reminiscing with someone isn't difficult. To make it happen, you need only be a caring, interested, and sensitive listener. Come learn a few tips and skills on how you can help someone reminisce. DARTS is sponsoring an in-service for volunteers about reminiscing on February 28, from 10:00 a.m. to 11:30 a.m., at DARTS. If you'd like to attend or want to learn more, call Barb Koenig at 651-234-2254.

CONNECTING



VOLUNTEERS

The DARTS Journal

1645 Marthaler Lane
West St. Paul, MN 55118
651-455-1560

www.darts1.org
www.caregiverMN.org

Board Chair
Doug Differt

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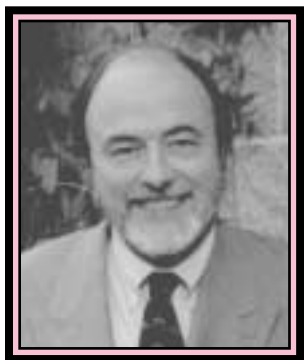
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Reflections: Some Challenges, Some Certainties

By Dick Graham, President



The first month of the New Year usually brings the seed catalogs and the first thoughts of spring. 2001 was a most unusual year for us all. The weather, too, decided to be completely out of accord. Here we've gone through a holiday season and the lakes aren't completely frozen and we haven't had a snow day!

Of course, the other major events challenging our "usual way of doing things" have been the terrorist attacks on our country and the economy's downturn. The dramatic change in economy could have impacts on DARTS almost as serious as what Minnesota fishermen experience when they can't use their fish houses!

Sixty percent of our operating budget involves contracts with state and county programs. We also realize the benefit of support from the Greater Twin Cities and Hastings United Ways – both of which need a healthy economy to raise money. We know that many of the people we serve, as well as our employees and volunteers, are realizing pressures in their lives too.

It's safe to say that we're working a little differently and much harder because of these budget uncertainties. We're not as sure of what challenge we'll confront next week or next month. But, one thing isn't changing. People need DARTS as much, and more. Every month we have as many as 100 new program clients asking for help and a group of new volunteers offering to work with staff to lend a hand. It's an inspiration to see and experience the commitment and quality work of DARTS staff – even in tough times, there's no lessening of their dedicated efforts.

Shortly after the September 11 attacks, I heard a wise person suggest that each of us, in our own way, could counter negative forces in the world by building stronger and more connected communities that can weather any change in the weather. All of us at DARTS are continually reminded of the thousands of folks who have said over the years, "I just want DARTS to be there if I ever need them." Regardless of what is going on in the world, you and your family can expect and plan that DARTS will be here.

New Faces in Community Services



In recent months, three new staff members have joined DARTS' Community Services department: Karna Turnquist (center), Colleen Fritsch (left), and Kathy Hamilton (right).

Karna Turnquist came to DARTS this past June from a social work position at Abbott Northwestern Hospital. As a DARTS service coordinator, she is working with seniors to identify their needs and find the services – both at DARTS and elsewhere – that best meet their needs. Karna is pleased to be able to focus on seniors and help them stay independent and in their homes.

Colleen Fritsch joined the Community Services department in August and answers phone inquiries that come to the Information and Assistance Desk. If she doesn't know the answer, she'll find it. Colleen is committed to serving seniors and excited to join the DARTS staff. If you aren't sure what services DARTS provides, give Colleen a call – she'll tell you all about them.

DARTS' new Home Services program manager is Kathy Hamilton. Since September, she has been coordinating the efforts of homemaking clients and staff, as well as hiring and training staff. Kathy's experience overseeing the Meals on Wheels program for Merrick Community Services has helped her handle the coordinative challenges of her DARTS position. Kathy and her family have also become some of DARTS' newest volunteers, pitching in to help with leaf-raking this fall for area seniors.

As you can tell, our Community Services department is geared up and ready to take on the opportunities and rewards of serving seniors.

Welcome DARTS' New Education and Development Staff

In August, **Janie O'Connor** joined DARTS to help develop and advance DARTS' education and training efforts. An immediate task was making contact with large employers in Dakota County to promote DARTS' fall line-up of caregiver classes. She also led an assessment team to determine the priorities of DARTS' internal and external needs. Educational program planning is under way for 2002 and will include customer service and computer training and in-service programs for volunteers.

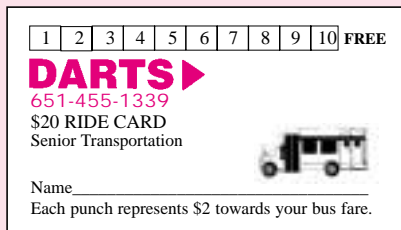
For the past 10 years, Janie operated a training service aimed at 24-hour shift work operations. Prior to that, she worked for the University of Minnesota Extension Service as an educator in three Minnesota counties. As a native of White Bear Lake, she loves Minnesota and looks forward to a future with DARTS.

Joelene Evenson joined DARTS in October as the Director of Resource Development and will be coordinating the fundraising activities and relationship building that is critical to supporting the work of DARTS.

Joelene has 11 years of direct service and supervision experience in nonprofit social services and most recently worked with Community Action Council in Dakota County. Joelene is familiar with the services, partners, and communities within Dakota County, having collaborated with county partners since 1998. She is excited about the opportunity to support DARTS' high-quality services and looks forward to working with community members to help advance the DARTS vision.

The DARTS Ride Card –

A great gift for seniors!



Wondering what to get the “senior who has everything”?

Wondering how to let your loved ones know what you could really use during the year?

Consider a DARTS ride card. The card gives seniors easy access to DARTS' Transportation services, providing the freedom to shop, get to medical appointments, visit friends – to continue being active in the community! With a ride card, the bus fare is prepaid – for \$20, seniors can take 10 one-way rides (\$2.00 per ride). In addition, seniors will receive one FREE one-way ride with each card purchased. No carrying extra cash, no worrying about fares. The DARTS ride card is a great gift for any senior who is “on the move”!

For more information on how to obtain DARTS' ride cards, call the DARTS Transportation office at 651-455-1339.

Transit Tidbits

- **Ridership is Increasing.** Bus ridership during 2001 grew by more than 5 percent. On average DARTS now schedules close to 600 rides per week day. This includes a rising number of riders using wheelchairs and scooters, which take much more time to load and secure properly in the buses. Drivers are now doing so much more than just driving the bus. The care and concern for the safety of all passengers requires that they occasionally take more time than allotted. So, if they are not always on time, they ask riders to understand that safety comes first for everyone.
- **Cancellations and “No Show” Policy.** With the increase in ridership, Transit is experiencing a strain on the funding to provide all the service needed, particularly when rider cancellations are increasing. Currently, an average of 110 trips per day are cancelled by the rider or the rider is not home when the driver arrives, which becomes a “no show.” Sometimes Transit can make use of the open slot, but it makes efficient scheduling of the buses very difficult and, in most cases, it's too late for the open slot to be used by another rider who really needs the trip. DARTS understands that in some instances, the cancellation is due to illness or other unforeseeable problems. However, this year DARTS will be instituting a new policy to help reduce the number of preventable cancellations and no shows. Riders who cancel three times in a 30-day period without proper notice will be notified that their service is in jeopardy and what will happen should they continue to cancel trips.
- **Fares.** As the cost of providing transportation service continues to rise, DARTS must obtain more support from riders to keep the service going. For now, the \$2.00 fare will not be increased, but drivers will be asking riders to pay the fare each way of their trip. The average cost of providing a ride is now more than \$15.00, due in part to the number of wheelchair riders assisted and the hours of operation DARTS is available. To help DARTS meet the increasing demand for service and make sure we are not turning riders away from traveling with DARTS, riders need to pay each time they ride or make arrangements for someone to pay the fare for them. Donations over the fare may also be placed into the fare box. If the fares and donations do not meet budgeted expectations, DARTS will have to consider a fare increase later in the year.
- **ADA Certification.** In 2002 DARTS is being asked to help certify all those riders who are eligible for our extended Americans with Disability Act (ADA) service. This process will ensure that eligible riders will continue to get their needed service and DARTS will get the funds needed to provide quality services for all of our riders in Dakota County. This certification requires riders to sign a form and have a picture ID. DARTS office staff will be assisting all riders with these requirements and will make it as easy as possible. When making a ride request, everyone will be asked if they are certified. If not, the request taker will ask for some initial information about needs and, when appropriate, will send out a postage-paid form for return to begin the simple process.

Throughout the year, DARTS staff will also be available at various locations to help riders with their forms and picture IDs. Current riders needing to be re-certified and those whose certification has lapsed will be assisted first. Other riders who haven't been certified previously will be receiving more information about the process.

Did you know:

- DARTS' vehicle maintenance service for non-profit transit providers has serviced 81 vehicles from 26 different agencies, saving agencies an average of 22% on their vehicle repairs.
- Over 40 drivers from 7 different agencies have received Professional Driver Training from DARTS' certified driver trainers.
- DARTS has assisted 10 different agencies with Transportation Logistics support services.
- DARTS has developed EZ-Trip Transportation Software for release in January. This software is specifically designed to help small nonprofit agencies schedule and track their driver and vehicle scheduling and maintenance.

For more information, call the DARTS Transportation office at 651-455-1339.

Education and support programs for caregivers

If you are caring for an elder, set aside some time to attend an educational program that can help with the many challenges you face each day. Over the next 6 months, four programs will be held at various sites and times:

- **Advice on Eldercare Legal and Financial Issues** covers financial and legal issues that can affect seniors now and in the future. Held Wednesday, January 30, 7:00 to 9:00 PM, Farmington Community Senior Center, and Wednesday, June 5, 7:00 to 9:00 PM, DARTS.
- **Caregiving as a Family: All for One and One for All** discusses how families can work together to manage caregiving challenges and share the rewards. Held Wednesday, February 6, 7:00 to 9:00 PM, Farmington Community Senior Center, and Wednesday, June 19, 7:00 to 9:00 PM, DARTS.
- **Understanding Memory Loss** helps you understand the disease process that causes memory loss and find services in the community to help. Held Wednesday, June 12, 7:00 to 9:00 PM, DARTS.

You can register up to 1 week before each program date. A donation of \$10 per program, payable at the door, is requested to cover material costs.

- **Dealing with Depression** provides some specifics about how depression affects older people and how to help yourself or others. Held Tuesday, February 19 and 26, 2:00 to 4:00 PM, Regina Medical Center, Hastings, and Monday, May 6, 7:00 to 8:30 PM, Shepherd of the Valley Church, Apple Valley.

Caring for an Aging Loved One series.

Held in West St. Paul on five consecutive Mondays, from February 4 to March 4, and in Apple Valley on Thursdays, from April 4 to May 2. This education and support series will be hosted from 2:00 to 4:00 PM

at Augustana Lutheran Church in West St. Paul (WSP) and from 7:00 to 9:00 PM at Shepherd of the Valley Church in Apple Valley (AV).

- **The Caregiving Journey**
– February 4 (WSP) and April 4 (AV)
- **Understanding Memory Loss**
– February 11 (WSP) and April 11 (AV)
- **Frustration, Guilt...and Rewards**
– February 18 (WSP) and April 18 (AV)
- **Legal and Financial Issues for Seniors**
– February 25 (WSP) and April 25 (AV)
- **Community Resources for Caregivers**
– March 4 (WSP) and May 2 (AV)

Register up to 1 week before session dates. A one-time fee of \$10 will be charged for materials (whether you attend one or all sessions).

DARTS may be able to arrange for a volunteer to stay with your family member while you attend a program. Call Colleen, 651-455-1560, for information or to receive a brochure on all education and support programs for January through June 2002. See www.darts1.org for more information about how we help caregivers and their families and check out our lending library of resources for caregivers.

Make your mark at DARTS!

If you enjoy helping others, like to spend time with seniors, and want to work with people who make a difference in the community, consider working at DARTS. Typical positions include drivers, homemakers, administrative support, and program professional. Whether you're a college student, a retiree, or someone simply looking for a rewarding job, start your search at DARTS. Call Cathleen in Human Resources, 651-455-1560, for more information or see www.darts1.org for an online application form.

Homemakers help seniors with housecleaning

DARTS has caring, responsible homemakers ready to help Dakota County seniors with light housekeeping chores, including dusting, vacuuming, laundry, meal preparation, and grocery shopping or errands. Heavier duty chores can also be provided as requested. DARTS homemakers enjoy working with seniors and are carefully trained and screened. A home-making service appointment can be as little as 1 hour, with additional service in 15-minute increments. The service is provided on a sliding-scale fee basis.

Do you know a senior who might like a simple, "helping hand" gift? Consider DARTS' homemaking services - a gift that keeps on giving. For more information, call Kathy Hamilton at 651-455-1560.

On-line resource:

Twin Cities caregiver events

Eldercare Partners, a collaboration of six nonprofit organizations (including DARTS), now has on-line information about caregiver education, training, and support events across the Twin Cities metropolitan area. All DARTS-sponsored caregiver programs in Dakota County will be listed, but this resource will also help you find sessions in other counties that may be of interest. As a service to caregivers, Eldercare Partners wants to make it easy to access details about metro-wide caregiver events. To see this information, simply go to www.eldercarepartners.org and click on the link to caregiver events from the homepage. If you don't have access to the Internet, call Colleen at DARTS, 651-455-1560, and she can help you find events of interest.

DARTS takes center stage

Recent coverage of DARTS in local media venues has been exciting to follow. In a December 1 *Star Tribune* article about online resources for caregivers, DARTS' web site for caregivers was prominently featured. The same web site, www.caregiverMN.org, was discussed on WCCO morning television on December 3. In the December issue of *Minneapolis/St. Paul* magazine, DARTS was showcased in a broad-based section discussing planned gifts to charitable organizations. And, in the December 9 *Southwest Review* newspaper, DARTS had front page coverage detailing a visit to DARTS by the national AARP president and her enthusiasm about our volunteer, transportation, and caregiver programs.

Caregiver web site is featured by United Way

The DARTS-sponsored web site for caregivers, www.caregiverMN.org, is featured in a United Way video that showcases agencies selected for their application of United Way Service through Technology grants. The video highlights several innovative uses of technology in nonprofit organizations. This recognition is the latest of several that acknowledge the innovative ways DARTS is using technology to better serve people and communities.

DARTS has "brown bag" caregiver sessions

Caregiver concerns don't stop at the office door. Recently, DARTS has presented several educational presentations to employees at area businesses during the lunch hour. "Brown bag" topics include The Sandwich Generation: A Hero or a Sub, Understanding Memory Loss, Critical Conversations: Making Decisions as a Family, and more. If your workplace could benefit from a program on caregiver issues, give Lynn Cibuzar or Janie O'Connor a call at 651-455-1560.

DARTS

Growing Leading Serving

Capital Campaign

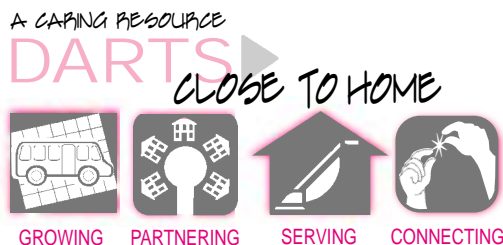
Capital Campaign Nears the Final Stretch

As a reminder, DARTS' capital campaign goal has been to raise \$7.15 million between 1999 and 2002. To date, we have raised over \$6 million thanks to generous supporters. The Kresge Foundation of Troy, Michigan, has committed to supporting DARTS in the form of a challenge grant – the foundation will contribute \$500,000 to the campaign once DARTS is within that amount of our goal. It will be a wonderful way to wrap up our campaign, so in the near term, we have the challenge of raising approximately \$350,000 by March to secure the Kresge gift.

Some noteworthy campaign highlights as of early December include:

- DARTS' Board of Directors, Steering Committee, and staff have raised a combined total of \$391,560.
- Over 1,600 individual donors have contributed to the campaign, including 332 new donors to DARTS.
- 21 individuals have each given more than \$25,000, 11 of whom contributed over \$100,000.
- Besides the Kresge Foundation challenge grant, foundation support has totaled over \$1,640,000.
- The estates of long-time DARTS supporters, Bob Hoover and Martha Perl, contributed \$1.1 million to the DARTS endowment fund.
- Retired West Group colleagues and friends of Roger Noreen and Jim Lindell, both supporters of DARTS, contributed \$934,000 toward remodeling DARTS' administrative building.
- Over \$100,000 worth of in-kind contributions have been received toward the construction and remodeling of the DARTS' buildings and common areas.

We at DARTS are humbled by the generosity of our donors, and we continue to meet with new and existing partners in an effort to reach the capital campaign goal. Nationwide concerns regarding the economy cast some uncertainty on the outcome of these requests. Therefore, all of us at DARTS would be honored if you would keep us in mind as you consider future giving plans. If you'd like more information or want to help us complete the capital campaign goal, please call DARTS' Development office at 651-455-1560.



Memorials and Special Gifts to DARTS - May 19, 2001 to December 10, 2001

(Person being memorialized is shown in bold; special gift honorees are shown in red)

Virgil Abel AltaMae Frame	Al Gross Royal and Dorothy Bruce	Robert and Virginia Nipp Arne and Dorothy Jensen	Alyce Young Eleanor Peterson
John Aussey Mavis Aussey	Gordon Gunderson Emily Solberg	Louis Pedrow Lorraine Rolf	Lorraine Zinzer South-West Lioness Club
Anne Price Bastien Janice Sampson	Jean Hansen Ray and Roma Wheeler	Russell (Bud) Petrie Robert and Sylvia Scheerer	Dee Zweber Elizabeth Schreiner
Dorothy Bierscheid Allen and Dorothy Heine	Russell Hansen Irene Devendorf	Lawrence Poppler Jim and Judy Snyder	Bill Beyer - 90th Birthday Phil and Mary Agee Bill and Marsha Beyer James Beyer John and Geraldine Beyer Katherine Beyer Philip and Gayle Dalseth Denny and Jan Needham Art and Karleen Schletty
Mary Lou Brackett Martha Cammack	Sanford Hanson Ethel Shields	Dorothy Quirk Mary Lou Kielkucki The Family of Dorothy Quirk	Kenny and Nancy Caseltine - 25th Wedding Anniversary Roger and Rosemary Bahls Arne and Dorothy Jensen
Curtis Brost Kathleen Kaufmann	Misty Hays Thomas Hays	Margaret G. Rehphol Willard Rehphol	In Honor of Jeannine Churchill Millie Gignac
Morris Brustad Bill and Katherine Beyer	Donald Helseth Phyllis Bartz Robert and Sylvia Scheerer	Millie Sanford Joyce L. Goodell	Bernice Glassing - 80th Birthday Denny and Jan Needham Andrew and Pat Perish Debi Willenburg
Eloise Caltvedt Marilyn Dorland	Charlotte Hendricks Ray and Roma Wheeler	Jean Scherckenbach Lorraine Rolf	Mary Heuer - 95th Birthday Roger and Judy Heuer
Martha B. Cammack Tom Mairs	James S. Henry, M.D. Jim and Judy Snyder	Marie Schneider Vernon and Alvina Yetzer	Tim and Gayle Ober - 20th Wedding Anniversary John and Lynne Bulger Tom Mairs
Rev. Edward Joseph Campbell Jim and Jane Peterson	John V. Hoene Jim and Sandie Metzen	Harold G. Schonberger Brenda Rohrich	Dennis and Liz Ojanpera (for Christmas) Bertha Ojanpera
Duane Cordie Royal and Dorothy Bruce	Robert Hoover Lloyd and Vi Sachs	Tomilee Hughes Schultz Lynn Cibuzar Kathy Pierson	Elta Olson - 90th Birthday Fred and Bernice Glassing
Pearl Daily Mr. and Mrs. Louis Langer	Don Huber Stanley and Mary Sazama	Audrey Schwark Alvina Lothenbach	Pat Powers - Birthday Jeannine Churchill
Jack De Lambert Margaret Kane	Lee Jewell Garnet Jewell	Don G. Shephard Marcella Frampton	Regina Wiblishauser - 85th Birthday Valerie Jaeger Barb and Bob Knutson
Cliff Delamater Bernice Delamater	Beverly Kennedy Royal and Dorothy Bruce	Lillian Krech Sletten Gerald and Lorraine Bohrer Walter and Marylu Brunner Dean and Opal Cameron Lori Dalglish Mary Dombrock Dwane and Sharon Fruetel Fred and Jan Krohmer Jack and Donna Ledoux Pete and Jeanette Locke Stephanie Luft Theresa McDonald Sue Pedersen Jim and Jane Peterson Jon and Sherry Raap Bob and Mary Raap Dick and Janis Schabert Gladys Schuno Lyll and Inez Schwarzkopf James and Laura Sletten Lynn and Brenda Sletten Phillip and Sally Sletten Vivian Sletten Walter and LaVonne Sletten Marcella Strand Derald and Bonnie Tieskoetter Bill and Karen Turner	
Eileen Dietrich Royal and Dorothy Bruce Paul and Margaret Desch	Harry Kirby Maria Battaino		
Clark Dorland Marilyn Dorland	Bruce Klose Elizabeth Schreiner		
Myra Dvorak Eagle Ridge Place Tenants Association	Arthur Lehmann Earl and Karen Krueger		
Leona Fink Eagle Ridge Place Tenants Association	Dean Leighton Joyce Goodell Delores A. Tvedt Jean Wirsig		
Agnes Frank Helen Fischer Marcella Frampton George and Joan Frank Rosemary Frank William and Merriam Gorman Kay Hinzman Sylvia Hoekstra Richard and Beverly Maser Claire Petek Dorothy Quirk Harold and Ruth Ziemann	Bernard Lothenbach Alvina Lothenbach		
Lydia "Lee" Fry Imogene Hanson Willmar and Polly Ott	Dorothy Lynch Virginia Adams		
Martha Glisky George and Marjorie Paul	Albert J. Marusic Warren Johnson		
Marilyn Goettl Earl and Karen Krueger	William Mattson Frances Schrader		
Ed and Gretchen Griffin Patricia Dunlop Colleen and William Fritsch	Jeffrey Matzke Lorraine Rolf		
George Griffin Royal and Dorothy Bruce Mary Hamilton Harriet Vitelli	Patrick McCarthy Michael and Jeanne Bisanz Martin and Kathleen Friendshuh Roger and Judy Heuer Denny and Jan Needham Bob and Shirlee Urness	Catherine Stadt A. J. and Esther Millinczek	
	Elizabeth McDonough Royal and Dorothy Bruce	Marie Stoffel Charlotte Rondeau	
	Irene Mertes Alvina Lothenbach	Loretta R. Taurinskas Earl and Karen Krueger Gladys Schuno	
	William A. Moore Vern and Kathy Anderson	Raymond J. Tousignant Lucille Tousignant	
		Fern Watzl Rosemary Frank	
		Margie Wegner Lorraine Rolf	

DARTS web sites:

www.darts1.org

www.caregiverMN.org



Changing Times

By Jan Needham, Major Gifts Officer

*“It was the best of times, it was the worst of times...
it was the season of light, it was the season of darkness,
it was the spring of hope, it was the winter of despair...”*

Charles Dickens

The opening of *A Tale of Two Cities* is as descriptive of our age as it was of Dickens'. America keeps changing, and the needs that accompany each change aren't always immediately mirrored by giving patterns. New crises, like September 11, arise with a sudden urgency and our response to them is overwhelming. Awesome forces are working against efforts to provide each of us with a life of dignity, respect, love, and equality. Right here on the home front, DARTS is moving forward – serving seniors and younger people with disabilities every day, day in and day out. It is our mission and our passion to do this. When you are thinking about doing something for a special friend, birthday, or anniversary, please consider honoring your special person by sending a gift to DARTS. Memorials and honorariums are very important to DARTS' future. All memorials and “in honor of” gifts are placed in trust as part of the DARTS endowment, ensuring that DARTS services will be available for years to come. Each gift of \$250.00 or more will allow us to engrave the name(s) of your special person(s) on our endowment windows in the Lindell Caregiver Library at DARTS.

There is much that is positive about America's response to social problems, but we certainly have our work cut out for us. It's all up to you and me – the responsibility for change and improvement falls on our shoulders. When all is said and done, we hold the key to positive change and growth. At DARTS, we are ready to serve seniors and others with disabilities well into the future. Will you help? Please consider using the enclosed envelope to honor someone special to you.

Your gift will make a tremendous difference in the lives of the people we serve every day.

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